

Hospice services include:

- Palliative care nursing for patients in their homes.
- Nursing service on call 24/7 for advice and support.
- Grief and bereavement counselling and support.
- Specialist equipment on loan.
- Day-stay activities once a week.
- Palliative beds in rest homes for respite or end-stage care.
- Information and a small library of literature.
- Education programmes and training.

Hospice is a registered charity, and relies on donations to provide palliative care free to patients and their families and whanau.

Living Every Moment
hospice



Rotorua Community Hospice

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Hospice Palliative Care Services

Registered Charity CC21602

Hospice

It is easy to think of Hospice as a building but instead we think of it in terms of people, rather than a place.

Hospice is the care of those who are terminally ill. It is these people and their families that we care about, it is into their homes that we are invited.

When cure is beyond reach, there is still much we can do to ease the pain and discomfort suffered not only by the patient, but by the family too.

Care

We maintain a strictly confidential service provided free of charge.

Referrals

Referrals to Hospice Rotorua can be made by patients, general practitioner or consultant, hospital staff or other agencies, families and whanau.

Equipment

We have a range of home loan equipment to assist families providing care at home which include electric beds, pressure mattresses, wheel chairs, walking frames, shower stools and commodes.

Support

A 24 hour on-call service means that a visiting nurse is only a phone call away at any time. Our nurses visit on a regular, and on an 'as needed' basis, as required by the family.

Day stay

Day stay is provided every Wednesday at Hospice from 10am to 12pm. Patients enjoy morning tea, support, entertainment, companionship and time out for both caregiver and patient. Volunteer drivers can be arranged for patients requiring transport.




Education

We provide specialist training and on-going education to Rest Home staff, associated health professionals and community groups.

Bereavement

Terminal illness affects partners, parents, children, relatives and friends. Support is available to all patients and families/whanau referred to Rotorua Hospice.

Hospice supports patients and their families/whanau to:

-  be cared for at home,
-  live each day as fully as possible,
-  die with dignity in the place of choice.

"We cannot keep our patients from dying, but we can strive, through both knowledge and compassion, to make the dying experience as comfortable and meaningful as possible for our patients and their families"

Plonk, W.M.& Arnold, M.D. (2005). Terminal care: The last weeks of life. Journal of Palliative Medicine. (8), 5. 1042-1054



"You matter because you are you"

Kei te hira koe no te mea nau ano ko koe

"Your family/whanau matter because they are part of you"

Kei te hira tou whanau no te mea ko koe ko ratou, ko ratou ko koe

It's the people, it's the people, it's the people

He tangata, he tangata, he tangata